

## Office of the City Manager

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**TO:** Mayor and Council

**FROM:** Chris Hillman, City Manager

**DATE:** August 23, 2013

**SUBJECT:** City Manager's Weekly Items of Interest

### **Tennis**

The Surprise Tennis Center has finalized the contract for USTA Southwest Section Super Senior League Championships to be held in December. Approximately 350 players from Arizona, New Mexico and Texas will come to compete for the chance to move on to the Nationals. Hotels are being negotiated with Residence Inn and Holiday Inn Express for lodging.

### **Adaptive Recreation**

The Community and Recreation Services Department is offering an adult Special Olympics Softball team. This will be the first time that the City of Surprise will be represented at the Special Olympics in Adult Softball.

The team will begin weekly practices Tuesday, August 27<sup>th</sup> as they prepare for the Palo Verde Games and State Fall Games held here in Surprise on October 18<sup>th</sup> and 19<sup>th</sup>.

### **Dive in Movie**

The Surprise Aquatic Center will be holding a Dive in movie on Saturday, August 24<sup>th</sup>. The movie Epic will be shown while guests can hang out in the pool or relax on the deck. Tickets are \$3 for residents, \$6 for non-residents. Doors will open at 7:30 p.m. and the movie will begin at 8:00 p.m.

### **USA Swim Team**

CRS is now taking resumes for the USA Swim Coach position which will be for the year round swim team. THE USA Swim Coach scope of work has been sent to AZ. Swimming, all aquatic staff in other cities, aquatic vendors, etc. The coach will be responsible for working directly with all swim athletes, improving strokes and swim times. The coach must be a Level 3 certified USA coach in order for the City of Surprise to have a USA team.

### **Tot Time**

The Tot Time program will host an open house on September 5 at 10:00 a.m. At this time, parents and their children will come in and meet their teachers and get associated with their classroom. The program starts the following Monday on September 9<sup>th</sup>.

### **Teens**

Two Teen Advisory Commission members are attending the League of Cities event in Oro Valley on Wednesday, August 28. This will give the teens the opportunity to see what all that the other cities in the state have to offer.



# Surprise Police Department

Monthly Crime Review  
July 2013



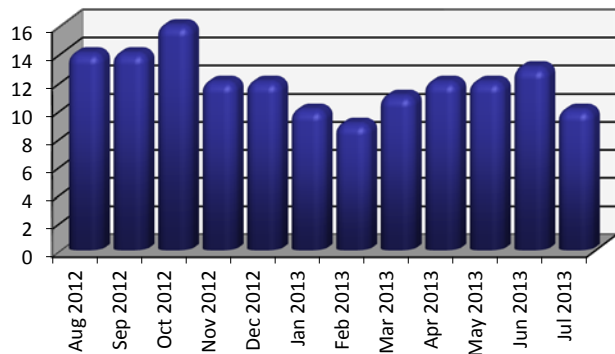
# Part One Crime Stats – Year to Date

2012 and 2013

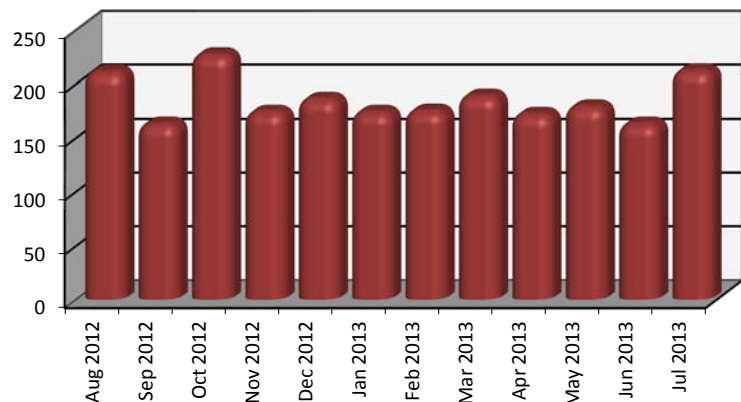


Part 1 Crimes – Year to Date			
Part 1 - Person Crimes	Year to Date July 2012	Year to Date July 2013	% Change over same time last year
Homicide	1	1	0%
Sexual Assault	3	9	200%
Robbery	35	31	-11%
Assault	55	37	-33%
<b>Total - Person Crimes</b>	<b>94</b>	<b>78</b>	<b>-17%</b>
Burglary	352	229	-35%
Theft	1,171	940	-20%
Stolen Veh	71	89	25%
Arson	8	7	-13%
<b>Total - Property Crimes</b>	<b>1,602</b>	<b>1,265</b>	<b>-21%</b>
<b>Total Part 1 Crimes</b>	<b>1,696</b>	<b>1,343</b>	<b>-21%</b>

Person Crimes



Property Crimes



Burglaries by Month Compared to the Monthly Average

Year	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	Monthly Avg
2010	37	26	38	37	32	61	43	37	40	23	35	28	437	36
2011	36	44	46	52	63	41	44	43	51	52	91	54	617	51
2012	58	60	70	58	29	39	38	39	31	32	34	33	521	43
2013	33	28	30	26	35	35	42						229	38

Thefts by Month Compared to the Monthly Average

Year	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	Monthly Avg
2010	114	101	122	129	128	141	138	102	101	114	124	127	1441	120
2011	126	127	154	138	150	140	170	167	159	152	178	210	1871	156
2012	164	126	173	159	195	165	189	166	123	115	131	147	1853	154
2013	135	132	143	134	127	115	154						940	157

# Traffic Collisions, Citations, DUI's and Arrests

2012 - 2013



## Traffic Collisions

Year to Date	Fatal Collisions	Injury Collisions	Non-Injury Collisions
2012	1	129	506
2013	2	126	520

## Alcohol/Drug Involved Traffic Collisions

Year to Date	Fatal Collisions	Injury Collisions
2012	0	5
2013	0	1

## DUI Stats

Year to Date	Ext DUI	Agg DUI	Misd DUI	DUI Under 21	DUI Drugs	Minor Consumption	Total DUI Charges	Total DUI Arrests
2012	46	24	190	36	8	24	304	139
2013	69	26	221	25	14	54	355	151

## Traffic Citations

Year to Date	Total Traffic Citations
2012	5,821
2013	4,680

## Arrests

Year to Date	Adult Custody	Adult Cite & Release	Total Adult Arrests	Juvenile Detentions
2012	824	978	1,802	435
2013	903	978	1,881	300

## Immigration Stats

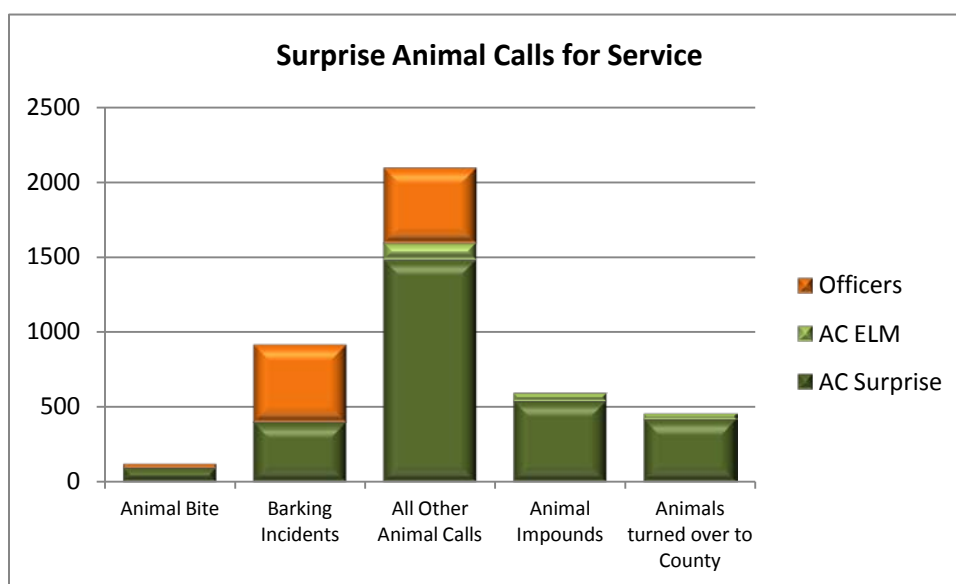
There were no immigration related incidents in July.

# Animal Control Calls



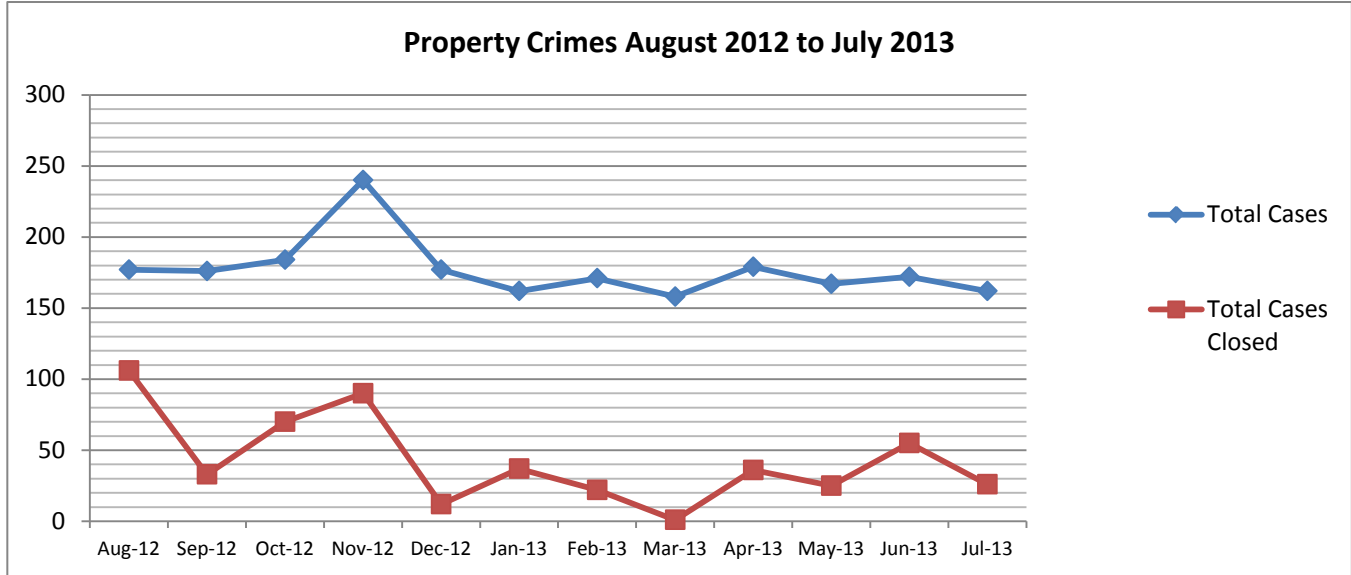
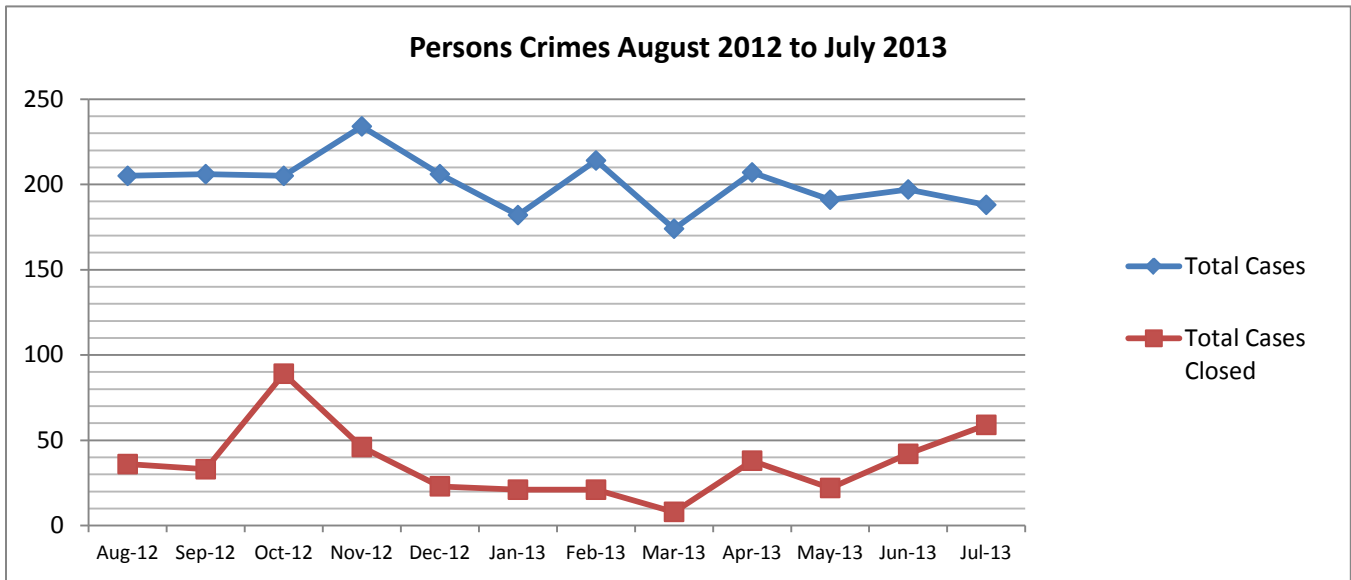
## 2013 Year to Date

	Animal Bite	Barking Incidents	All Other Animal Calls	Animal Impounds	Animals turned over to County or other Facility
AC Surprise	95	398	1476	538	417
AC El Mirage	3	2	113	54	40
Officers	27	517	507	3	0
Total	125	917	2096	595	457



# Criminal Investigations Division

August 2012 to July 2013



# Response Times

May 2013 through July 2013



Priority 1 calls are those in which there is an imminent danger to life or major damage/loss to property or an in progress or just occurred major felony. These would be of a serious nature or have a degree of immediate personal danger or harm. This includes business and residential hold up and panic alarms.

Priority 2 calls are those in which a crime in progress might result in a threat of injury to a person, or major loss of property or immediate apprehension of a suspect. These calls are urgent but not known to be life threatening. This includes traffic accidents with injuries, traffic accidents blocking a roadway, residential panic alarms, business audible hold-up/panic alarms and business silent burglar alarms.

Priority 3 calls are non-emergency requests for service to report a crime after the fact. This includes audible residential and business burglar alarms and silent residential burglary alarms.

Dispatch Time (Start=Call is received, End=First Officer is enroute)

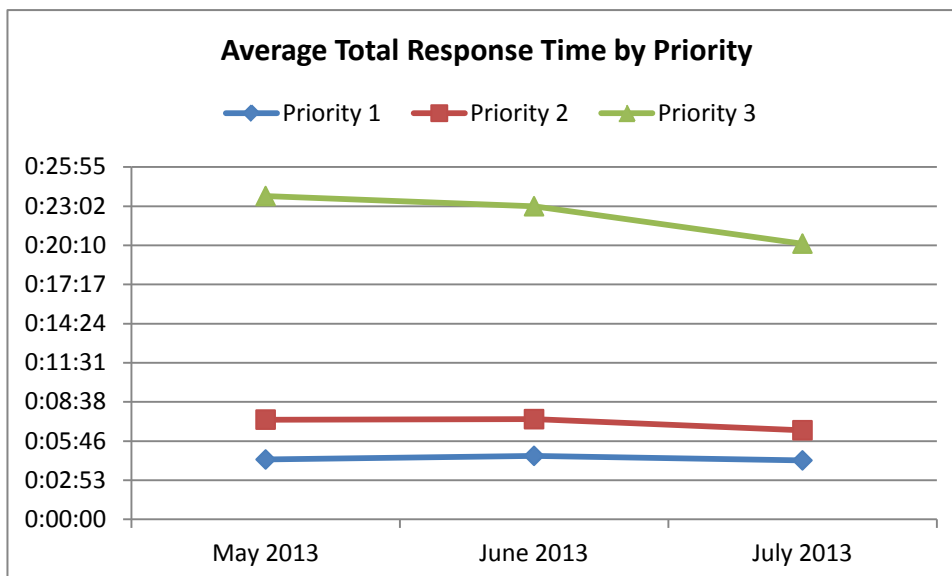
Officer Response Time (Start=When Officer is enroute to call, End=First Officer arrives on scene)

Response Time (Start=Call is received, End=First Officer arrives on scene)

Month	Priority 1			Priority 2			Priority 3		
	Dispatch	Ofc. Response	Total Response	Dispatch	Ofc. Response	Total Response	Dispatch	Ofc. Response	Total Response
May 2013	0:00:46	0:03:38	0:04:24	0:01:36	0:05:29	0:07:20	0:15:10	0:08:34	0:23:47
June 2013	0:00:50	0:03:52	0:04:40	0:01:46	0:05:43	0:07:22	0:13:28	0:10:08	0:23:02
July 2013	0:00:54	0:03:30	0:04:20	0:01:31	0:05:10	0:06:33	0:12:26	0:08:20	0:20:17

\*All times are averages. The actual times for each incident are used to determine each average and therefore the Total Response average will not equal the Dispatch average plus the Officer Response average. Using the actual times gives a more accurate average.

Total Number of Calls			
	Priority 1	Priority 2	Priority 3
May 2013	74	959	1,982
June 2013	88	896	1,666
July 2013	97	891	1,804



## Communications

July 2013

911 Calls

<i>Surprise</i>	3,281
<i>El Mirage</i>	752
<i>Other</i>	190

Queue	6,273
Administrative	2,591
SPD Calls for Service	3,200
SPD Officer Initiated	5,903

% of 911 Calls answered within 10 sec. 93.91%

Tape Duplication Requests

<i>Surprise</i>	47
<i>El Mirage</i>	11

Warrants Entered

<i>Surprise</i>	115
<i>El Mirage</i>	73

# Stand Up! Stand Out! Stand Proud!

July 2013



**Field Operations Division:** On July 19<sup>th</sup> 2013 at approximately 2316 hours, Officers of the Surprise Police Department responded to a call of a domestic violence. Upon arrival officers made contact with the reporting party, a 15 year old male subject, at the front door of the residence. He told officers that he had received a text message from his mother asking him to call 911. During the investigation containers with a suspicious liquid inside were found in the garage. The Surprise Police Department's HAZMAT team responded and determined that there were no explosive vapors present inside the residence. Officers from the Arizona Department of Public Safety and the Maricopa County High Intensity Drug Trafficking Area (HIDTA) task force responded and assessed the substances and items found inside of the garage. Ultimately they determined that the items were not in fact a clandestine methamphetamine laboratory, but rather a collection of several gallons of human urine of various ages.

**Criminal Investigations Division:** On July 10th 2013 at approximately 1717 hours, the NRU Team, with the assistance of several Property Crimes Detectives, served a narcotics search warrant in the 16200 block of North 158th Drive. During the service of the warrant, the team collected evidence of possession of narcotics (1 gram of Cocaine) and possession of drug paraphernalia. Additionally, the suspect admitted to selling narcotics from his home and his automobile. While conducting his illegal enterprise he stated he earned approximately \$400.00 a week for a period of approximately six months. Additionally, the team was successful in recovering approximately \$1,800.00 cash during the service of the warrant. Due to the suspect's current medical condition, the charges will be forwarded to the Maricopa County Attorney's Office for review and charging.

## Citizens Patrol and Victim Advocacy Unit

### Citizens Patrol

In May, 55 citizen Patrol members worked a total of 1,993 hours including but not limited to the details below.

Detail	Hours
Patrol Hours	838
Admin Shifts	144
Special Detail Hours	1,014
Training Hours	5

*Special Details include DUI Task Force, transporting of cars and radios, radar trailer, We Care, pawn detail, school details, Strike Force, assistance in Professional Standards, assistance in Records and impound auto details.*

### Victim Advocacy Unit

New Cases	86
Requests for Services	69
Total Volunteer Hours Worked	122

# SURPRISE CITY COURT

Presiding Judge Louis Frank Dominguez

## QUARTERLY REPORT Q4 – FY13



### MISSION STATEMENT

**Surprise City Court's primary function is to fairly and impartially adjudicate all cases filed in the court and to effectively obtain compliance with the court's orders. We also provide the best possible service to the public by courteously and promptly answering questions and assisting all persons having business at the court, and by ensuring proper and timely accounting for both the judicial and financial activities of the Court. We pledge to faithfully execute the judicial and administrative duties of the Municipal Court as prescribed by law.**

# **PROFESSIONAL DEVELOPMENT & ACCOMPLISHMENTS**

## **2013 JUDICIAL CONFERENCE**

### **STEPPING UP: EVERY JUDGE A LEADER**

**June 26-28, 2013**

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Presiding Judge Louis Frank Dominguez was the moderator and a panel member of the instructing faculty that presented an ethics training course, *Leadership in the Judicial Ethics Arena: An Ounce of Prevention is Worth a Pound of Cure* at the Annual Judicial Conference sponsored by the Arizona Supreme Court.

Judge Dominguez is also a member of the Annual Judicial Conference Planning Committee.

## **NATIONAL CENTER FOR STATE COURTS' INSTITUTE FOR COURT MANAGEMENT PROGRAM**

In March of this year, Court Supervisor Irene Mendez completed all of the requirements of the National Center for State Courts' Institute for Court Management. Certification in the court management program require course study in managing technology, court financial resources, human resources, fundamentals of case-flow management and other areas of specialization. Ms. Mendez is now working towards completion of the Court Executive Program and is anticipated to finish in 2015. Ms. Mendez also recently attained her Public Administration Certificate from Rio Salado Community College and is pursuing a degree in Public Administration.

## **RECOGNITION OF EDUCATIONAL ACHIEVEMENTS**

In May of this year, Court Supervisor Karen Lavelle graduated from Western International University with her Bachelor's of Science in Legal Studies. Ms. Lavelle is currently pursuing her Master's Degree in Criminology at Arizona State University.

## **CERTIFIED COURT INTERPRETER PROGRAM**

Senior Court Clerk Alicia Cozzolino attended the Agnese Haury Court Interpreter Training Institute at the University of Arizona campus. Ms. Cozzolino completed the 3-week program in June and is the first state certified Spanish-English court interpreter for the Surprise City Court.

## **LANGUAGE ACCESS PLAN**

The Surprise City Court is committed to responding to the language needs of non-English speaking litigants, witnesses, and victims. Our Language Access Plan explains the manner in which we conduct this important aspect of our operations as required by Arizona State Supreme Court Administrative Order No. 2011-96. A copy of the Language Access Plan is available in both English and Spanish on the Court website. ([www.surpriseaz.gov](http://www.surpriseaz.gov))

## **SUMMER YOUTH EMPLOYMENT PROGRAM**

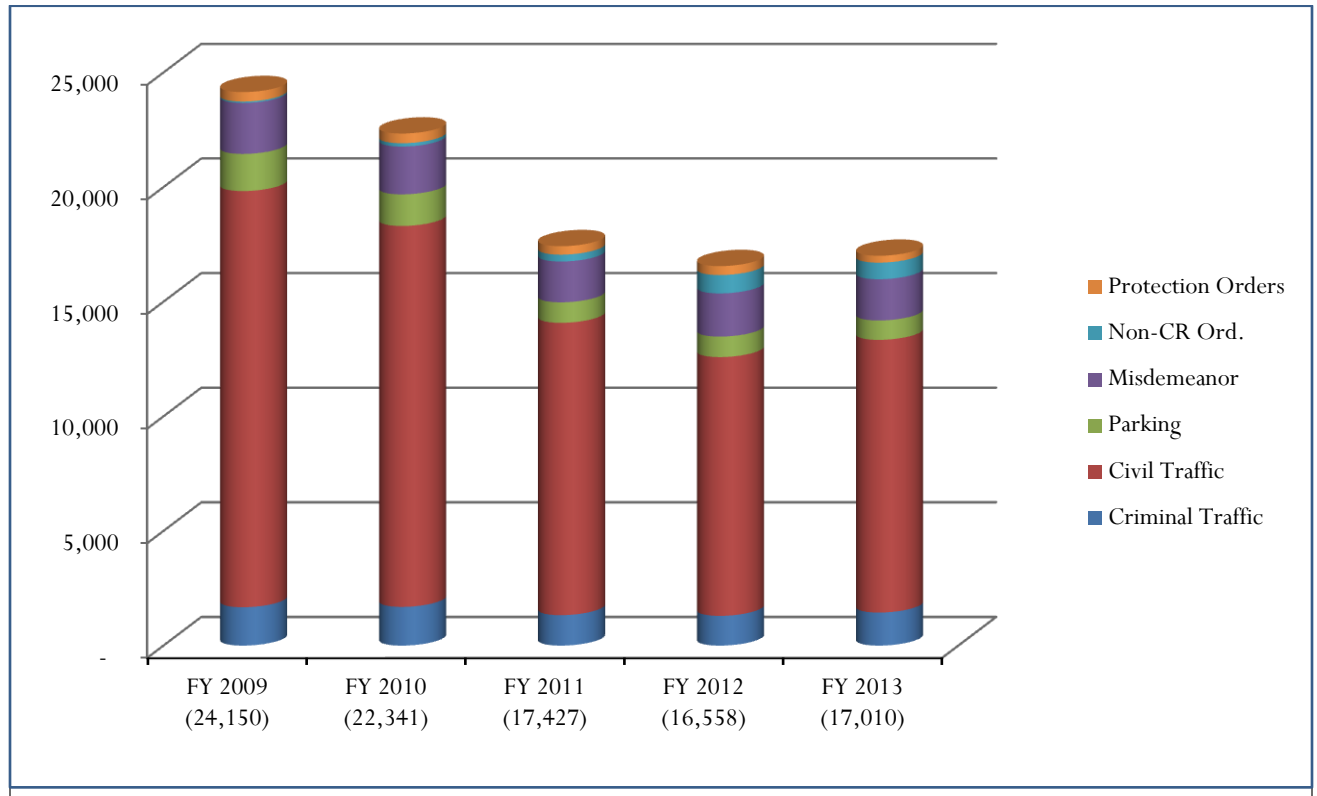


This was the first year that the Surprise City Court participated in the 2<sup>nd</sup> Annual City of Surprise Summer Youth Employment Program. The Court had the privilege and pleasure of working with a talented young lady, Tamana Hussaini. Ms. Hussaini was assigned to work at the court for two months, during which time she made important contributions by assisting with the never-ending cycle of filing, case research and data entry. When asked about her experience with the Court, she stated that there is much detail to the court process. She added that one should be passionate about their career choice in order to enjoy their job. Ms. Hussaini is a high school senior with dreams of working in the medical field after college.

Court Administrator Linda Rodriguez attended the Surprise City Council Summer Youth Employment Awards Presentation on August 13<sup>th</sup>, 2013 in recognition of the achievements and contributions of Court Intern Tamana Hussaini.



# COURT FILINGS



# DUI CASE MANAGEMENT

Arizona Supreme Court Administrative Order [#2007-94](#) mandates that all courts establish a Case Management Plan that resolves Driving Under the Influence (DUI) cases in a fair, timely and cost-effective manner. The administrative order sets forth the following performance measurement guidelines for the resolution of DUI Cases:

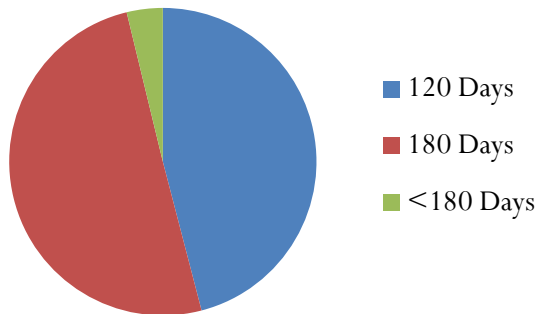
## **PERFORMANCE GUIDELINES**

85% resolved within 120 Days  
93% resolved within 180 Days  
7% resolved in less than 180 Days

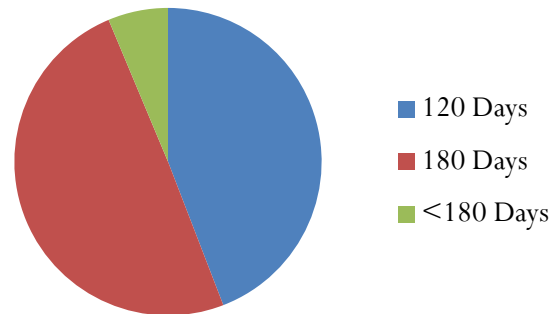
## **SURPRISE CITY COURT DUI CASES**

79.03% resolved within 120 Days  
93% resolved within 180 Days  
11.3% resolved less than 180 Days

**AOC GUIDELINES FOR  
DUI CASES**

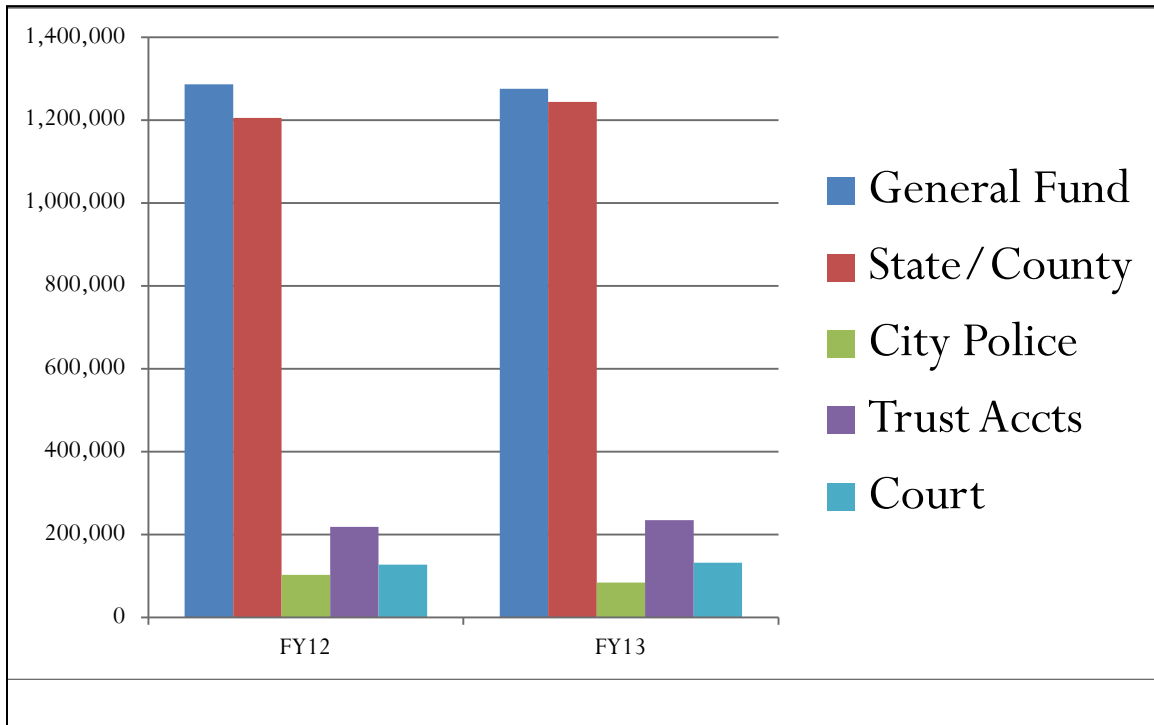


**SURPRISE CITY  
COURT DUI CASES**



Total Pending Active DUI Cases: 62  
**Data as of June 30, 2013**

# COURT COLLECTIONS



Fines/Fees	FY12	FY13
General Fund	\$ 1,286,581	\$ 1,275,194
State/County	\$ 1,204,903	\$ 1,243,741
City Police	\$ 102,278	\$ 84,286
Trust Accts (Bonds)	\$ 218,148	\$ 234,747
<u>Court</u>	<u>\$ 127,569</u>	<u>\$ 132,164</u>
<b>Total</b>	<b>\$ 2,939,479</b>	<b>\$ 2,970,132</b>

# CITIZENS SERVED FY13

